USD Auxiliary Services

Welcome New Toreros and Families!

Section 1:

• Auxiliary Services Overview
• Ancillary Services:
  • Banking
  • Laundry
  • Car Rentals
• Student Jobs

sandiego.edu/aux
Auxiliary Services supports the University’s academic mission by providing high quality services to students, the USD community and guests, in a sustainable and fiscally responsible manner.

Departments and Services:

- Dining and Vending
- USD Torero Store
- Campus Card
- Hospitality (Catering/Conferences)
- Mail and Print Center
- Student Affairs Facilities
- Campus Licensing

sandiego.edu/aux > Resources

PowerPoint Updated July 2020
USD Auxiliaries: Partner Services

Banking
You have enough to worry about in college without having to stress out about your finances. U.S. Bank makes it simple. Open a U.S. Bank Student Checking account1 and link it to your Torero Card, making it your Campus ID and ATM/Debit Card - all in one. We've made it convenient for you to manage your money with a great checking account for students. usbank.com/usd
Campus branch: Hahn University Center, suite 125

Laundry
Every residence hall has a laundry room with washers and dryers that accept credit cards. Students may register for online laundry monitoring and text alerts: mywavevision.com. Contactless payments via your cel phone are also available.

Zipcar
Rent a car right on campus – for a few hours or more. Insurance and gas is included in the hourly rate. Must be 18 or older.
Apply online: zipcar.com/usd


Your school chose U.S. Bank to add optional banking functionality to the campus ID card and may receive financial support from U.S. Bank to offset costs otherwise incurred by the school. Students, faculty, and staff are not required to open an account with U.S. Bank to receive or use the campus ID card for other campus services.
USD Auxiliaries: Student Jobs

Due to COVID-19 all hiring is temporarily on hold. (7/1/20)

Visit the Auxiliary employment web page for updates: sandiego.edu/aux > Employment

• USD Auxiliary Services is the largest employer on campus!

• No experience necessary. Train on the job.

• Flexible schedules and convenient locations.

Note: All applicants need to complete a background check and this can take some time – so apply as early as possible. Bring your identification credentials with you to campus (driver’s license, social security card, passport etc.)
USD Auxiliary Services

Find additional helpful information on our Resource page:

sandiego.edu/aux > Resources
USD Dining

Top ranking for best Best Campus Food by Princeton Review

Section 2:

- Campus Dining
- Meal Plans

USD Dining is a not-for-profit auxiliary that proudly serves the campus community and annually allocates earnings back to the University of San Diego and its students.

sandiego.edu/dining

Eat at USD
USD Dining: Meal Plans

Campus dining serves a much larger purpose than simple sustenance. We strive to create delicious food, memorable experiences and gathering places that foster a sense of community and comfort. With an array of unique locations across campus we have something for everyone.

**Required Meal Plans for First Year, and Transfer, Residents (with 0 - 29.5 units*)**

- Per the Room and Board contract, First Year and Transfer Residents are required to have one of the following Required Plans: Pavilion 135, 120, or 105

- Required Meal Plan holders may not reduce or cancel their Meal Plan at any time.

- All students may increase their Meal Plan and/or add Dining Dollars to their account at any time.

- If a student has not chosen a Meal Plan in advance of the start of the semester, **they will be automatically assigned the Pavilion 105.**

*All residents with less than 60 units have a Meal Plan requirement. A change in student’s academic units may result in a change in their Meal Plan requirement. Visit sandiego.edu/dining > Meal Plans for details.*
Meal Plans: 101

Meal Plan Assignment:

In June, students who are required to have a plan are pre-assigned the minimum plan - the Pavilion 105. All students are eligible to sign up for a Meal Plan.

Students may increase their plan, or check the status of their plan, via MySanDiego portal > Torero Services tab > Meal Plan channel

How Plans Work:

All required plans include meal plan ‘meals’, Dining Dollars and guest meals.

• Meal Plan ‘Meals,’ and guest meals, are redeemable at Pavilion Dining in the Student Life Pavilion for dinner Monday-Sunday and brunch on weekends.
  • For a dinner or brunch Meal in Pavilion Dining, one Meal will be deducted from your plan. All dinner and brunch Meals are “unlimited access” meaning you may return for seconds and more throughout the meal period.
• Students may treat family and friends to an unlimited access Meal (weekend brunch or nightly dinners at Pavilion Dining) with a Meal Plan ‘Meal’ or a Guest Meal.
• Meals will not carry over at the end of each semester – if you don’t use it, you lose it.
• Dining Dollars are included in each Meal Plan and may be used for food purchases during other meal periods, and for snacks and beverages in other dining locations.
Required Meal Plan Choices

All Required Plans include meal plan **Meals**, **Dining Dollars** and **Guest Meals**.

**Pavilion 135** (includes 135 meals per semester)
Designed for frequent diners and/or athletes who will eat most every dinner and brunch meal each week. Dining Dollars allow for the flexibility to dine in any campus dining location for breakfast and lunch or at any other time a student may want a meal, snack or beverage. On average this plan equates to 9 meals per week (all 7 dinners and 2 brunch meals at Pavilion Dining).

**Pavilion 120** (includes 120 meals per semester)
This plan is for those who know they will be eating off campus for one dinner or brunch meal each week. On average this plan equates to 8 dinner and/or brunch meals at Pavilion Dining per week.

**Pavilion 105** (includes 120 meals per semester)
This is an attractive choice for those who want more flexibility and plan on having a couple of meals off campus each week. On average this plan equates to 7 dinner and/or brunch meals at Pavilion Dining per week.

- Each Pavilion Plan includes 2 bonus guest meals
- Average info is based on an a typical semester of 15 weeks
- Additional Meal Plans are available for upperclassmen/commuters

Visit sandiego.edu/dining > Meal Plans > Required Plans for current rates.
Dining Dollars

• Dining Dollars are a part of the Meal Plan that give total flexibility to purchase food in retail dining areas (campus cafes, delis, coffeehouse, concessions, etc.)
• Unlike Meal Plan Meals, unused Dining Dollars will roll over from fall to spring semester.
• Dining Dollars expire at the end of spring semester on the last day of undergrad finals.
• Dining Dollars may not be used to purchase most packaged groceries, alcohol or non-foods.

How to Change a Meal Plan

• All students may increase their plan at any time via MySanDiego portal
• Students (with less than 60 units) have Required Plans.
  o Required Plans may not be canceled at any time.
• The Meal Plan students have at the start of the fall semester is the same one they will be automatically assigned for spring semester.
  o If student increases their plan any time during the fall semester, then that is the plan they will be assigned for spring.
When are Meal Plans available?

- Students may have a Meal Plan account for fall and spring semesters.
- Students may use Dining Dollars, Campus Cash, a Credit Card or Cash for purchasing food during intersession/summer.
- The first Meal Plan meal that may be redeemed will be dinner the night before the first day of undergraduate classes.
- The last Meal Plan meal of the semester is dinner on the last day of undergraduate final exams.

Holidays/Breaks:

- No Meal Plan meals are available during Thanksgiving, Christmas, Spring and/or Easter breaks. Most, or all, dining areas are closed during these timeframes.
- Holiday hours/closures are available via the MySDMobile app or: sandiego.edu/aux > Hours

Meal Plan FAQ’s:

sandiego.edu/dining > Meal Plans > Required Plans

Still have Meal Plan questions? Please contact Campus Card via phone (619) 260-5999, or email campuscard@sandiego.edu.
**Dietary Considerations**

We offer an array of specialty menu options including **vegan and gluten-free choices** in each of our dining locations.

Students may speak with a manager/chef in any dining locations if they have any dietary or nutritional questions throughout the year. To review **personal dietary requirements**, please make an appointment with the Director of Dining via email: dining@sandiego.edu

**Mobile Food Ordering**

To help expedite busy students during meal breaks, USD Dining offers mobile ordering via the free **GET** app. Students may view mobile menus, place an order and pay in advance, then - skip the lines, pick up their food at their chosen time and go! Menus are available from all dining locations.

**NOTE:** The Sustain-A-Bottle program is temporarily on hold until self-service dining options are allowed to resume by the County of San Diego Health Department (COVID-19 mandates).

The innovative USD Dining Sustain-a-Bottle allows a student to purchase a beverage fill plan for the semester. Through the RFID Chip in the base of the bottle, they may then fill up at any Coca-Cola Freestyle machine on campus without having to wait in line to order or check out. There are hundreds of drink combinations including dozens of low or no-calorie choices that can be enjoyed for just cents a day. Learn more about this cost savings program and sustainability initiatives during move-in weekend.
USD Dining

Find additional helpful information on our Resource page:

sandiego.edu/aux > Resources
Section 3:

- Campus Card Services Overview
- ID Cards
- Campus Cash
Campus Card

New students need to upload a photo for their ID card by August 3rd:
[sandiego.edu/campus-card > Services > ID Cards]

Residents: ID cards will be distributed when you move into your residence during the move-in weekend.

Commuters: You will receive your card by mail at your permanent home address over the summer. International Commuters: visit the above Campus Card web link in August for the latest information on how to get your card once you arrive on campus.

Torero ID Card
Provides access to:
- Meal Plan / Dining Dollars
- Campus Cash
- Residence Hall / Fitness Centers
- Computer Labs / Other Buildings

Campus Card Services
- Torero ID Cards
- Meal Plan Customer Service
- Campus Cash
- Gift Cards
- Passport Photos
- Electronic Lock Access

Card office: University Center, 127 (next to U.S. Bank)
sandiego.edu/campus-card
What is Campus Cash?

- Campus Cash funds are similar to a debit card and are accessed via the Torero ID Card.
- Campus Cash allows the user to not have to carry cash or credit cards.
- Campus Cash is accepted at all campus dining and retail.
- Campus Cash may also be used at select off-campus restaurants and shops.
- Campus Cash will roll over from semester to semester until graduation.

Add Campus Cash or Dining Dollars to your account

- **Students** may do so via the free GET Mobile app, or via MySanDiego portal:
  > Torero Hub > My Torero Services > Campus Cash
- **Parents** (grandparents or guardians etc.) may add funds via the GET app, or online: campuscash.sandiego.edu
Campus Card

Find additional helpful information on our Resource page:

sandiego.edu/aux > Resources
Section 4:

- Textbooks
- Bundle Programs:
  - Course Materials
  - Laptops

**USD Torero Store is a not-for-profit auxiliary that proudly serves the campus community and annually allocates earnings back to the University of San Diego and its students.**
Start with Us…
And start college right! Purchase from your USD Torero Store for competitive prices on new, used and rental books.
**Price Matching:** If you find a better price on a new book sold and shipped from Amazon, we will match that price.

**Save with a Total Torero Textbook Package**
Designed to ensure students have the proper course materials (as selected by USD faculty), by the first day of class. Includes:
- **$500 towards fall USD course materials**
  - If you don’t spend $500 you may request a refund at the end of the semester or roll any remaining funds to the spring semester.
- **10% Dining Dollars bonus** (based on all fall USD course materials purchased)
- **10% discount at USD Torero Store** includes: clothing, USD logo’d merchandise, educational supplies and more

**Save with a Torero Ready Laptop Bundle**
We offer great deals on tech packages that include a laptop loaded with MS Office, warranty, support and loaner laptops if needed - all for one price. Laptop will be configured prior to your arrival so it is ready for pick up when you get to campus.

**How to Order Textbooks**
Order via the Torero Store website: usdtorerostore.com
**Order by 8/2 for distribution starting on 8/10.** Students may charge required course materials and technology to a student account. This includes: textbooks, laptops, tablets and other required course tools.

**Order Pick-Up**
Once you receive your ‘order ready’ email you may make an appointment to pick-up your books. You may also choose to ship your books. Visit our website in August for additional order details.
Find additional helpful information on our Resource page:

sandiego.edu/aux > Resources
Mail and Copy Center

Section 5:

- Mail and Copy Services

sandiego.edu/mail-center
sandiego.edu/copy
Mail Center

Mail Tips

• Mail is not delivered to a student’s residence hall. They are sent an e-mail when they have mail, or a package, and are required to stop by the Mail Center to pick it up.
• When mailing/ordering perishable items include your student's phone number (food/flowers etc.)

How to Address Mail

Student’s First and Last Name
5998 Alcala Park Unit #_____ San Diego, CA 92110-see below

Unit #: Visit MySanDiego portal to generate your Unit number.

Zip Code:
For unit numbers under 8000: 92110-2477
For unit numbers 8000 and above: 92110-2478

Mail Center: Orientation

Early Arrivals:
If your student will arrive early and needs to pick up before orientation, please include “Arriving month / day” on the outside of the package.

Move-in Weekend:
Note: Please visit the Auxiliary Services Resources web page for the latest information on package pick-up procedures as info is subject to change.

• Packages will be available for pick-up in the parking lot behind the Immaculata Church adjacent to the Mail Center.

Please do not have packages arrive to campus prior to August.
University Copy

Services

Conveniently located in the same building as the Mail Center, University Copy provides all your copy and print needs. Order online.

- Full color and one color copying
- Kodak photo printing
- Custom t-shirt printing
- Inkjet refills
- Large format poster printing
- Scanning
- Bindery
- Notary (appointment required)

Mail and Copy hours: Monday-Friday 8 am – 5 pm
Maher Annex (behind Maher Hall)
sandiego.edu/mail-center and sandiego.edu/copy
Mail and Copy Center

Find additional helpful information on our Resource page:

sandiego.edu/aux > Resources